

CROWN VALLEY HIGHLANDS COMMUNITY ASSOCIATION

CVHCA.COM April 2022

Questions or Concerns?

At the recent board meeting it was noted that owners may not know who to contact for questions related to the CVHCA community. Please direct your concerns or service requests by contacting the property manager, Bonnie Atkinson by email bonnie@huntingtonwest.com or you can leave a voice mail at 714-891-1522 ext. #229. Her assistant is Trish Listerman, and she can be emailed at trish@huntingtonwest.com or contacted at 714-891-1522 ext. 215. Thank you!

From time to time, you may receive an email from AppFolio, the system used for communication with owners for general information and updates. Those emails, sent as a email to many owners at one time are sent from @hwp.mailer.appfolio.us. They are not personalized emails.

How to get a copy of the newsletter for your tenant

It is important for tenants to receive information on the community. However, they do not have access to the portal system, it is solely for use by the homeowners. Owners are encouraged to give their tenant a copy of the newsletter as well as any rules that may affect them. This is provided to each owner either through the portal or by mail, if they receive their statement that way. This is not a service provided by the association or the management.

Late Payment of Dues Affect Everyone

The quarterly statement comes out in April and is due by the 30th of the month. In the past 6 months the Board has noticed an increase in owners not paying their dues on time. The Association has a monthly budget to adhere to and when owners do not pay, it delays proper funding of the reserves for the ongoing maintenance and improvements in the community. As a reminder, owners in arrears of over 60 days are subject to having their fobs turned off as well as late fees and interest.

Slope Policy in Effect

The attached slope policy has been approved and is now in force. This policy was developed to give owners a clear understanding of the maintenance requirements for slopes, mainly facing the street areas in the community.

A copy of this rule may also be found on the AppFolio portal that is used by owners who have opened an account.

Management Company:

Huntington West Properties, Inc.
13812 Goldenwest Street #100
Westminster, CA 92683

Phone: (714) 891 – 1522

Pool Area News

The Pool Area wi-fi has been discontinued effective April 1, 2022. With the surrounding cell reception this is no longer needed and was costing the association over \$200.00 per month.

A new camera system has been approved for the pool area. This will be installed in the near future.

BOARD MEETING

Next Board Meeting
April 19, 2022
at the clubhouse
7:00pm

Please note there will be no meeting in May 2022.

Board Members

Marc Winer, President
Derek Powell, Vice President
Chester Siembab, Secretary
David Thompson, Treasurer

Account Manager

Bonnie Atkinson
(714) 891-1522 ext.229
bonnie@huntingtonwest.com

Managers' Assistant

Trish Listerman
(714) 891-1522 ext. 215
trish@huntingtonwest.com

Customer Service

Rhoberta Paz
(714) 891-1522 ext.230
rhoberta@huntingtonwest.com

Helpful Numbers

City 949-362-4300
Sheriff 949-362-4343
Fire 714-744-0400

Board & Architectural Meetings

Board meetings are held on the 3rd TUESDAY of the month at 7pm at the Association clubhouse located at: 23372 Niguel Rd. Laguna Niguel

Architectural Application

Review is done at the beginning of every board meeting on the 3rd Tuesday of each month at The Clubhouse